

Software & Call Center Services



SolvOne Cloud Software

SolvOne offers one industry-standard software platform, powered by Titan cloud technology, with over 40 apps and modules to manage all three key areas of C-store profitability and risk: Fuel, Environmental, and Facility



EnviroCloud

SolvOne's EnviroCloud software protects your valuable UST and AST assets from the many risks associated with spills, releases, and regulatory non-compliance. It keeps vital records at your fingertips including up-to-the-minute reporting for tank registrations, release detection, corrosion protection, spill & overfill prevention, vapor recovery, designated operator training, and much more. With a robust notification workflow that reminds you of important renewal and testing dates, you'll always know exactly what you need to do at all your sites to keep them in complete compliance with federal, state, and local regulations.

EnviroCloud software modules automate:

- E-Files
- UST Registrations
- Release Detection
- Variance Reporting
- Vendor UST Testing & Important Dates
- Facility Compliance Inspections
- Dashboard for Management by Compliance Deficiency
- Designated Operator Training



Additionally, SolvOne offers full compliance management services. Our experienced environmental team can assist you with any aspect of your compliance program including alarm monitoring & management, release detection reporting, testing vendor scheduling, repair management, spill reporting, NOV, and regulatory inspection management.

FuelCloud

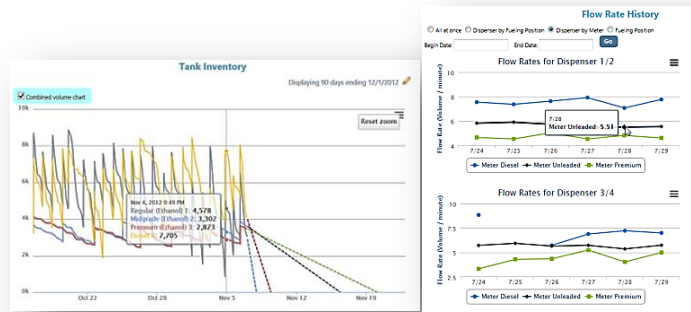


SolvOne's advanced FuelCloud software and technical support team provides real-time visibility and control of your fuel operations to eliminate risk and maximize profits. We monitor your sites 24/7 for inventory and alarms, and can trigger dispatch, analyze optimal tank levels, and remotely manage ATG gauges and gauge configurations. Our ATG polling technology is the most advanced in the

world, with the ability to poll thousands of ATGs at the click of a mouse, offering you insight into your ATG network anytime, anywhere, from any device.

FuelCloud software modules automate:

- Fuel Inventory
- Fuel Alarms
- Meter Calibrations
- Theft & Variance
- Remote Gauge Configuration
- Flow Rate Analysis & Reporting
- Adjusted Deliveries
- ISD & Winter Fuel Management



FacilityCloud

SolvOne's FacilityCloud software provides central management of all your facility maintenance demands, saving you significant costs associated with downtime and repairs. You can create, assign, track, and manage the entire lifecycle of a work order. What's more, SolvOne's system captures lease information, asset inventories, and essential store permits, triggering emails when renewals are due, and providing central storage of related e-documents and photos. Using SolvOne increases your maintenance efficiencies by an average of 30%.

FacilityCloud software modules automate:

- Work Orders
- Maintenance Dispatch
- Lease & Permit Management
- Warranties
- Asset and Equipment Inventory
- Facility Inspections & Scoring



24/7 Call Center Services

Why bother with the high costs and challenges of running your own call center when we've got you covered? SolvOne offers the nation's most extensive and qualified call center solution for convenience stores. Answering the phone as your company, we stand ready to assist 24/7/365. We can remotely monitor, diagnose, troubleshoot, and if necessary, dispatch your list of vendors based on your predetermined conditions saving you time, money, and countless headaches. ICC-certified, our extensive industry expertise includes ATGs, POS systems, dispensers, fuel and food equipment, HVAC, canopy, windows & doors, and much more.

- 24/7 Call Center
- Technical Support - POS/BOC/ICC/ATG
- After Hours Answering & Service
- Vendor Invoicing
- Remote ATG and Alarm Management
- Remote Troubleshooting of all Facility Issues
- Geographically-based Vendor Dispatch
- Project Management
- Asset Management



For more information about SolvOne's comprehensive software and call center services, please contact us today at 1-866-905-7710 or roi@solvone.com.