



One Number Does It All

High Return on Investment

Why bother with the high costs and challenges of running your own call center when we've got you covered? SolvOne offers the nation's most extensive and qualified call center solution for convenience stores.

Answering the phone as your company, we understand the issues faced by your store operators and stand ready to assist 24/7/365. We can remotely monitor, diagnose, troubleshoot, and if necessary, dispatch *your* list of vendors based on *your* predetermined conditions saving you time, money, and countless headaches. ICC-certified, our extensive industry expertise includes ATGs, POS systems, dispensers, fuel and food equipment, HVAC, canopy, windows & doors, and much more.

Partner with SolvOne and start cutting costs, redeploying resources, and running a more efficient convenience store chain.

Points of ROI

- Save over 500% in call center costs (reduce/reallocate employee resource costs: salary, insurance, vacation/sick time, equipment, training; SolvOne costs as little as \$30 site/month)
- Resolve 75% of convenience store issues remotely on the first phone call
- Reduce maintenance costs by over \$250,000 per year (we'll bundle facility maintenance needs to address in one dispatch, audit your maintenance invoices and match with GL codes to ensure no duplication, and more)

Capabilities

- Staffed by over 50 petroleum equipment-trained call center professionals
- Able to dispatch your vendors by geography (for issues that can't be resolved by phone or remote software capabilities) based on sophisticated geo-tracking
- Integrated best-in-class monitoring & reporting software for ATGs, fuel alarms, etc.
- Multi-lingual - SolvOne can field calls and work through issues in multiple languages
- Petroleum equipment-manufacturer & ICC certified

For more information about SolvOne's comprehensive call center solution, please contact us today at 1-866-905-7710 or roi@solvone.com.